COMPARETHENETWORKS.COM

SUSPENSION NOTICE

Ref: NTC-1000123-SUSP7D

Xtra Phones UK Ltd trading as Compare The Networks
Suite 2 Haughmond View, Shrewsbury Business Park, Shrewsbury, SY2 6LG
01743 598025 | accounts@comparethenetworks.com

Letter date: 18 November 2026
Account number: 1000123
Mobile line: 07700900123

PRIVATE AND CONFIDENTIAL

Oakwood Haulage Ltd
For the attention of Sam Taylor
14 Severn Business Park
Shrewsbury
Shropshire
SY1 4AA

OVERDUE BALANCE
£210.00
Notice period: 7 calendar days

Formal Notice of Intended Service Suspension (7 Days)

Dear Sam Taylor,

This letter is formal advance warning of intended temporary service suspension on your Compare The Networks mobile account (1000123). Your overdue balance is £210.00 covering mobile number(s) 07700900123. Please clear £210.00 or call us within 7 calendar days to agree a payment arrangement.

Overdue bills included in this demand

Invoice ref	Bill date	Due date	Bill total	Unpaid
261000000101	18 August 2026	1 September 2026	£105.00	**£105.00**
261000000102	18 September 2026	1 October 2026	£105.00	**£105.00**
		Total overdue balance		**£210.00**

What happens at the end of the notice period

If the overdue balance remains unresolved at the end of the notice period, we intend to temporarily restrict calls, texts or mobile data on the affected services, subject to a final account review.
Temporary suspension does not itself end your contract or permanently disconnect your numbers, and contractual rental charges continue during suspension.

How to pay

Pay instantly by card, Apple Pay or Google Pay:
https://dash.comparethenetworks.com/p/demo

Bank transfer: Xtra Phones UK Ltd | Sort code 09-01-28 | Account 38496557

Payment reference: ACCT-1000123

Faster Payments clear straight away once sent with your reference.

Scan to pay

Already paid, queries or payment support

If you have already made payment, disagree with any charge, or need to discuss a structured payment plan, please call our Accounts team on 01743 598025 (Monday to Friday, 9am to 5:30pm) or email accounts@comparethenetworks.com quoting NTC-1000123-SUSP7D.

If money is tight, free and confidential debt advice is available from StepChange (stepchange.org, 0800 138 1111) or National Debtline (nationaldebtline.org, 0808 808 4000).

Yours sincerely,

Credit Control
Compare The Networks Ltd